Information Gathering Meeting

Disaster Case Management | DR-4611-LA

Our Intent

Review grant goals and deliverables to ensure successful services and grant execution to support Hurricane Ida survivors

Overview of the Informational Gathering

Disaster Case Management

1. Review of lessons learned for other disaster to advance and expedite the survivor's recovery

2. Specialization on Program Management and Case Management are essential to maintain both the integrity and quality of deliverables.

3. Facilitation of prime stakeholders will engage leaders to understand span of needs and opportunities to maximize resources for Disaster Case Management.

Purpose

Disaster Case Management

1. Explain service needs

2. Review program requirements from FEMA and GOHSEP

3. Engage stakeholders feedback to strengthen Disaster Case Management efforts

# FEMA-4611-DR, Louisiana Disaster Declaration as of 08/29/2021

FEMA
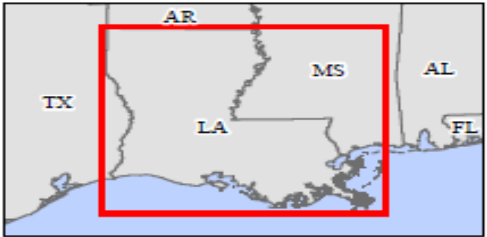
Data Layer/Map Description:
The types of assistance that have been designated for selected areas in the State of Louisiana.

All areas in the State of Louisiana are eligible to apply for assistance under the Hazard Mitigation Grant Program.

Additional designations may be made at a later date if requested by the state and warranted by the results of further damage assessments.

Designated Counties

☐	Public Assistance (Category B)
▨	Individual Assistance and Public Assistance (Categories A and B)

0 10 20 30 40 Miles
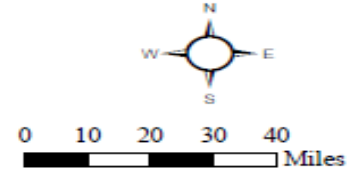
Data Sources:
FEMA, ESRI;
Initial Declaration: 08/29/2021
Disaster Federal Registry Notice: 08/29/2021
Datum: North American 1983
Projection: Lambert Conformal Conic
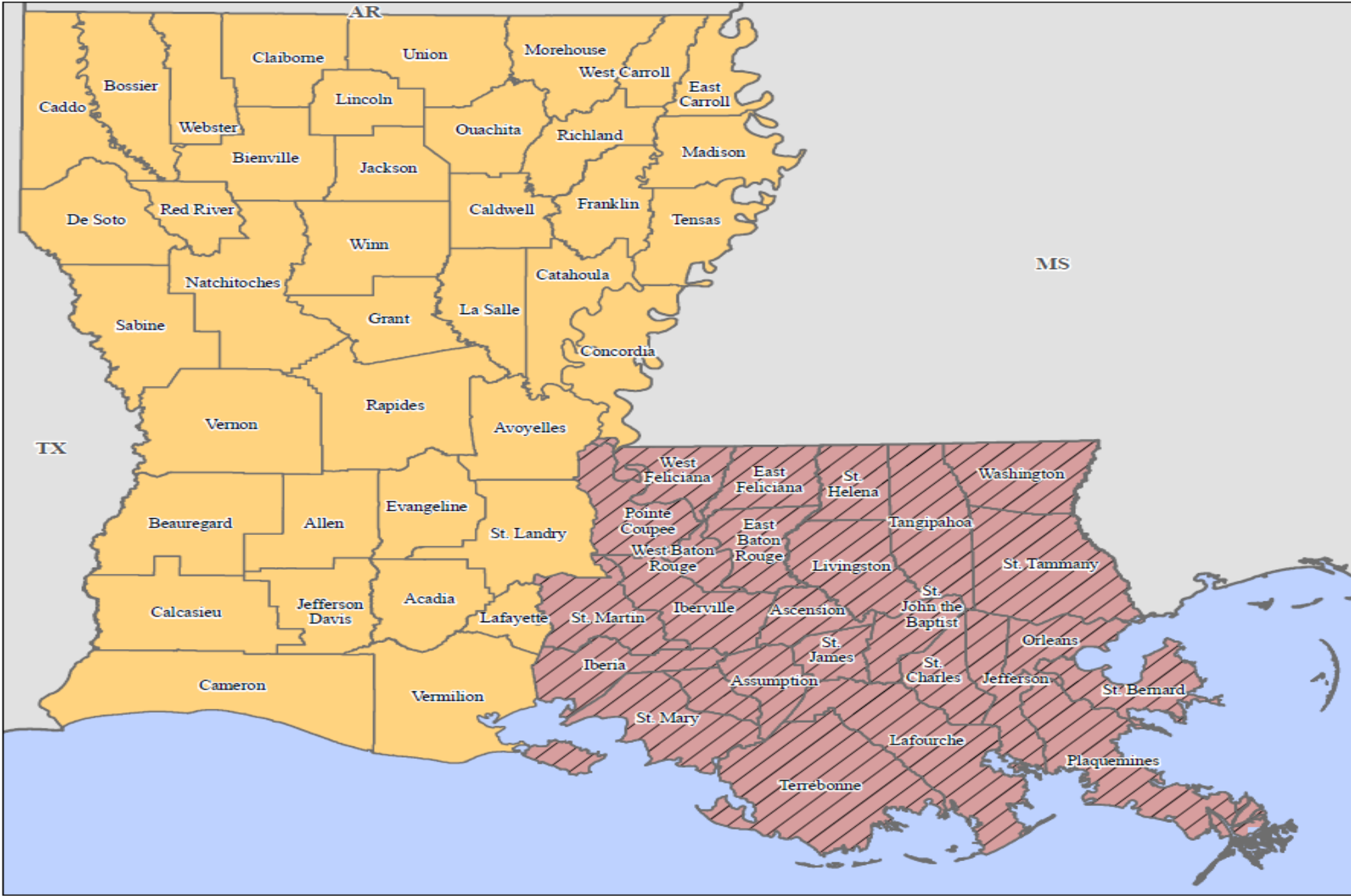
Ideas/Considerations for Program Management Tasks and Services

Components of Tasks and Services	
Administration Ability and Oversight	
Analysis and Advocacy to Support Unmet Needs	
Communication/Collaboration with Stakeholders in Recovery	
Training & Quality Assurance	
Maintain Database to support records and advance cases	
Strategic Deployment of Construction Cost Analysts	
Grant Reporting & Documentation	
Other:	

Ideas/Consideration for Case Management Tasks and Services

Components Tasks and Services	
Delivery of case management directly with survivors	
Application and understanding of federal, state and local recovery resources to support survivors' recovery	
Maintain progress reports and documentation for survivors	
Execute outreach strategies to increase access to Disaster Case Management	
Communication and collaboration to support resource connections to advance recovery	
Case Management Reporting: Delivery, Tier Status, Recovery Plan Assignment, plan progression, and completion	
Other:	

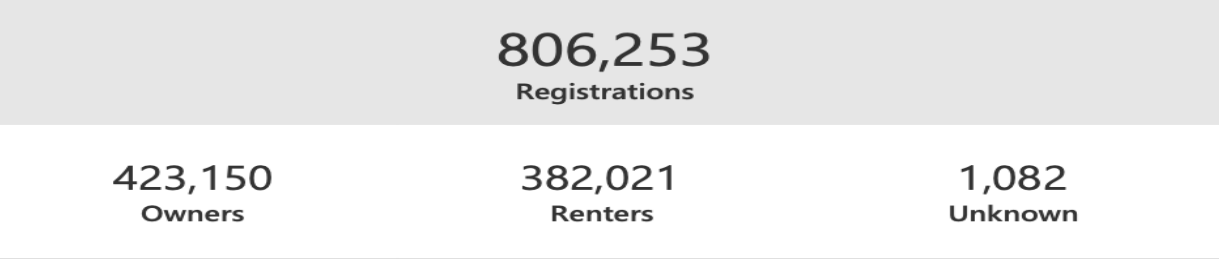# REGISTRATION CHARACTERISTICS

DEMOGRAPHICS

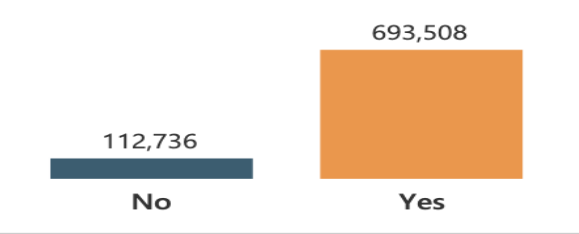*Hover over graphics for more information*

Color Legend

No	Yes

Declaration DR-4611-LA	Region All	State All	County/Parish All	Valid Registration All	Owner/Renter All	Incident Type All	Event Name All	Fraud All Registrants

REGISTRATIONS

806,253
Registrations

423,150	382,021	1,082
Owners	Renters	Unknown

MAP BY COUNTIES

Declared Counties   Undeclared Counties

1,234   165,905   27   1,936

© 2021 Mapbox © OpenStreetMap

EFT PARTICIPANT

No	Yes
112,736	693,508

FAILED SBA INCOME TEST

No	Yes
554,529	251,724
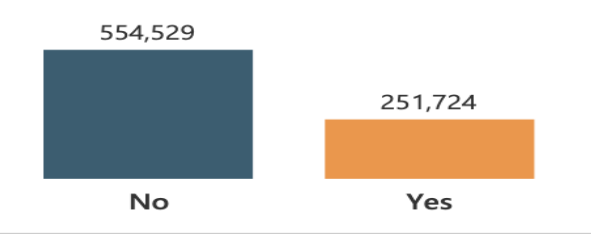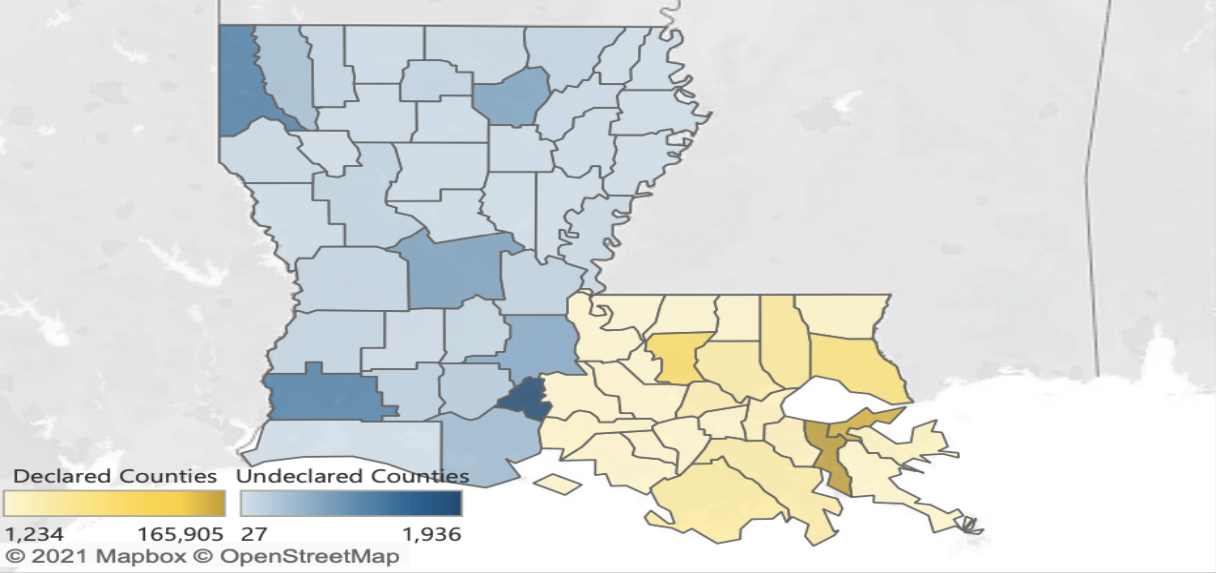
REPORTED INCOME CATEGORIES

Recovery Demographics Dashboard

Reported Income	638,637
Did Not Report Income	9,261
Self-Employed	158,355
Grand Total	**806,253**

SMALL BUSINESS ADMINISTRATION (SBA) STATUS

Eligibility Dashboard

HAPP (Referred to SBA)   **FIT (Failed Income Test)**
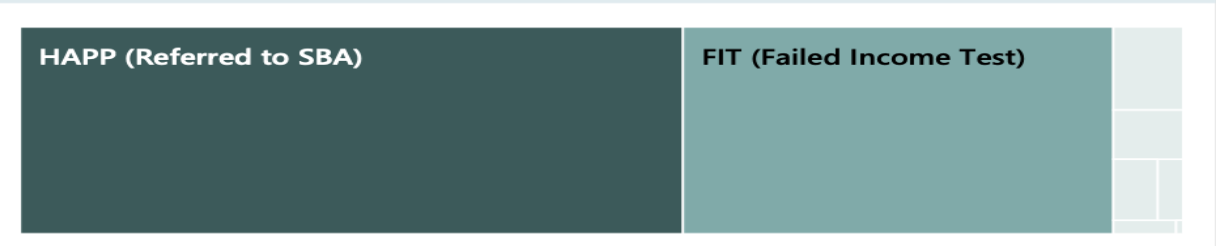
REGISTRATION CHARACTERISTICS
NEEDS

Color Legend

No	Yes

Declaration DR-4611-LA	Region All	State All	County/Parish All	Valid Registration All	Owner/Renter All	Incident Type All	Event Name All	Fraud All Registrants

EMERGENCY NEED TYPE   An..

Survivor Needs Dashboard

625,937

180,304

No   Yes
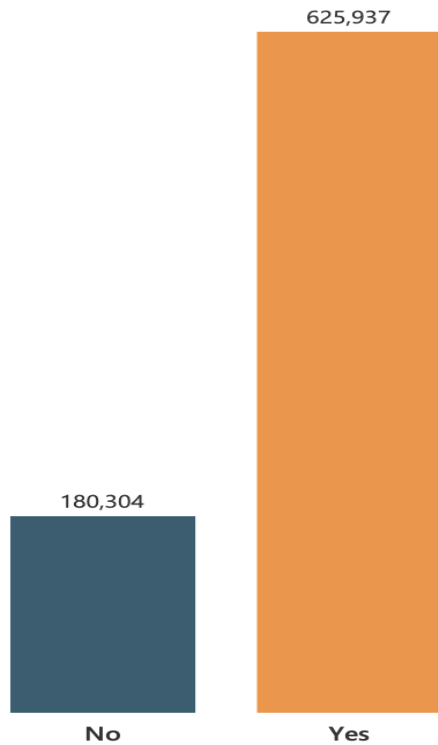
ACCESS AND FUNCTIONAL NEEDS (AFN)

Disability Integration Dashboard

There are **123,906** registrants with Access and Functional Needs. Applicants may report more than one need on their registration.

16,568	46,434	102,322
Accommodations	Devices	Disability

Disability Mobility

Disability Hearing or Speech

Disability

Devices Medication or medical supplies including adult diapers and catheters

Devices Walker, cane, or crutches

Devices Other

Devices Medical equipment that depends on electricity

Disability Self-Care

Disability

Devices Oxygen or respiratory equipment

Devices

Devices

Disability Other

Disability Vision

Note: this data cannot be edited in the system once entered, so if a registrant's needs change and/or they do not end up using the AFN aid that is given to them, that does not affect the data being shown here. In addition, the wording of this question changed on May 2, 2019 from asking whether a registrant had an AFN need due to the disaster, to whether the registrant had an AFN need in general – this will cause users to see a difference in reporting numbers after that time.

RECOVERY REPORTING AND ANALYTICS DIVISION

RAD DASHBOARD HOMEPAGE

QUESTIONS?

LEGEND

508 COMPLIANT DATA

Data as of **10/20/2021 6:43:53 AM ET**
Dashboard will refresh daily by 7:00 AM and 3:00 PM ET

FEMA

REGISTRATION CHARACTERISTICS
PROPERTY INFORMATION

Hover over graphics for more information

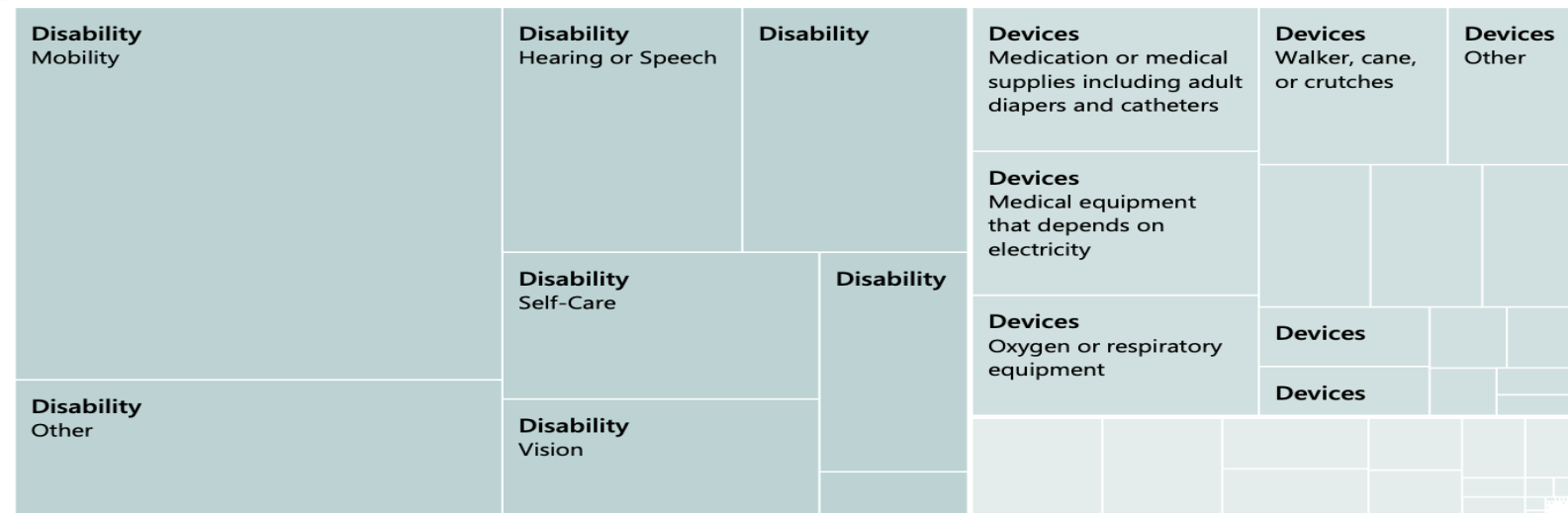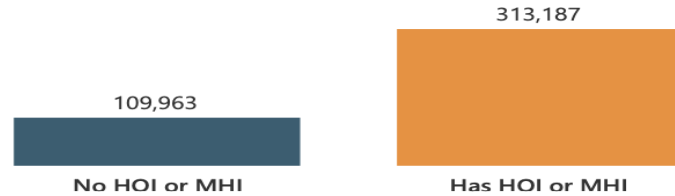| Declaration DR-4611-LA	Region All	State All	County/Parish All	Valid Registration All	Owner/Renter All	Incident Type All	Event Name All	Fraud All Registrants

HOME OWNER'S AND MOBILE HOME INSURANCE

313,187

109,963

No HOI or MHI | Has HOI or MHI

RENTER'S INSURANCE

342,453

39,568

No | Yes

PRIMARY RESIDENCE

Inapplicable 0.11%

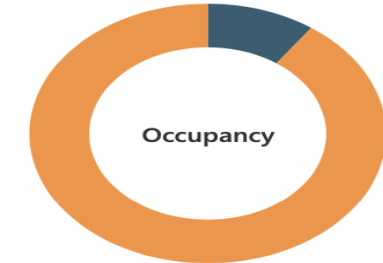No 1.71%

Yes 98.18%

FLOOD ZONE x FLOOD INSURANCE

There are **223,186** registrations with flood insurance

129,542

47,177

A/V/W | O

RESIDENCE TYPE

House/Duplex	551,409
Apartment	139,436
Mobile Home	65,842
Other	15,515
Townhouse	14,854
Condo	9,193
Travel Trailer	6,043
Assisted Living Facility	2,283
Boat	566
College Dorm	537
Military Housing	494
Correctional Facility	70

VERIFICATION

Occupancy

Ownership

Identity

Questions???

DCMP